**MoSCoW Prioritization.**

**Must have**

* Ability to add customers into the system (including their basic details)
* Customers must have First and last names as well as unique customer IDs.
* Must be able to update customer details.
* Must be able to add items to the system.
* All items must have names, prices and unique item IDs.
* Must be able to add orders to the system.
* All orders must have unique order IDs.
* Must be able to delete customers, items and orders from the system.
* The ability to update customer details.
* The ability to update item details.
* The ability to update orders.
* Create, read, update, delete (CRUD) Functionality.

**Should have**

* Adding one or many items to an order.
* Removing one or many items in an order.
* Ability to calculate total costs of an order.

**Could have**

* Additional customer identification information (for example: address, postcode, date of birth)
* Additional item information (for example: weight, quantity in stock, category of item)
* Additional order information (for example: date order was placed, whether order is refundable).

**Will not have**

* Sensitive customer information (for example: payment details, log in details)